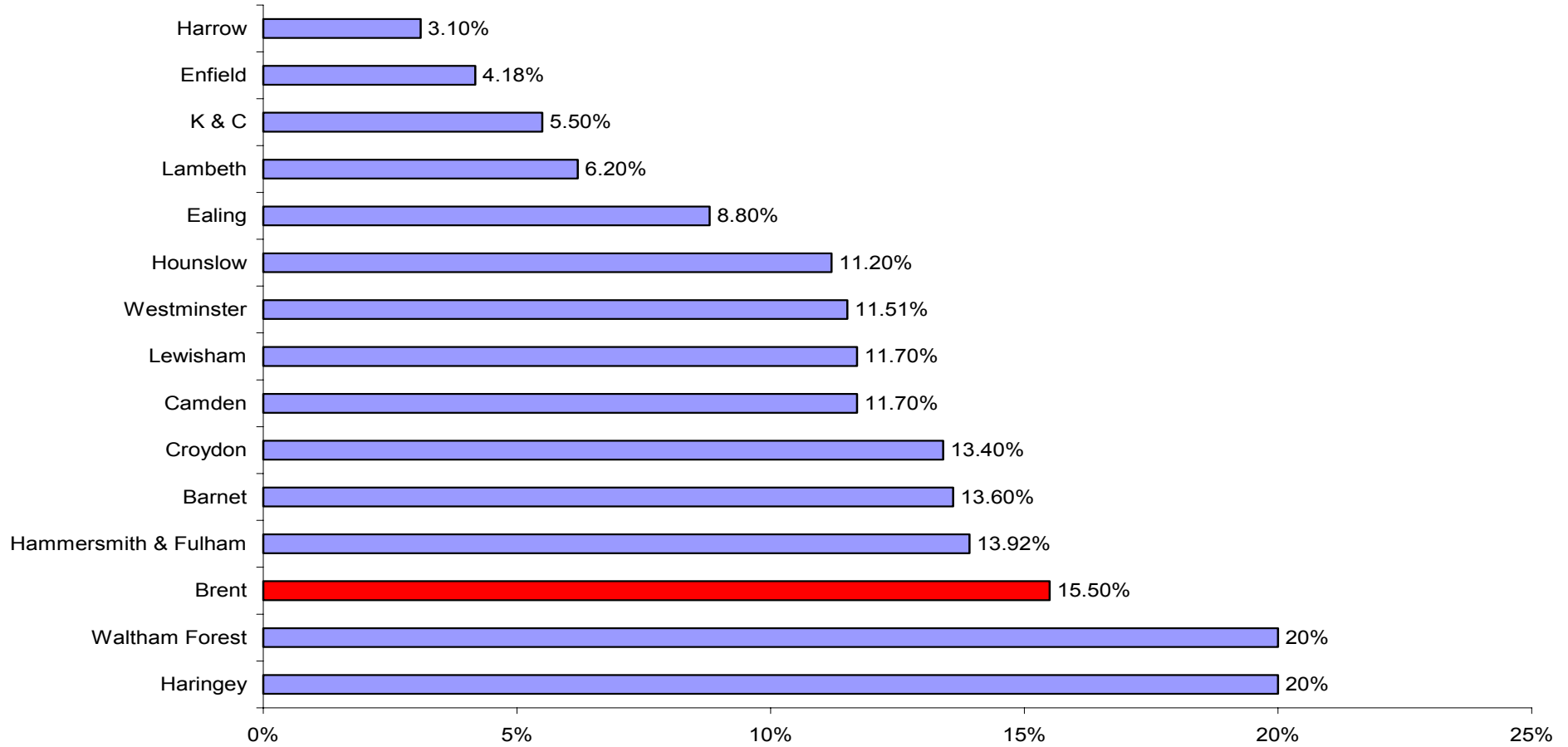


SOCIAL SERVICES

BV 49 Percentage of children looked after with 3 or more placements during the year



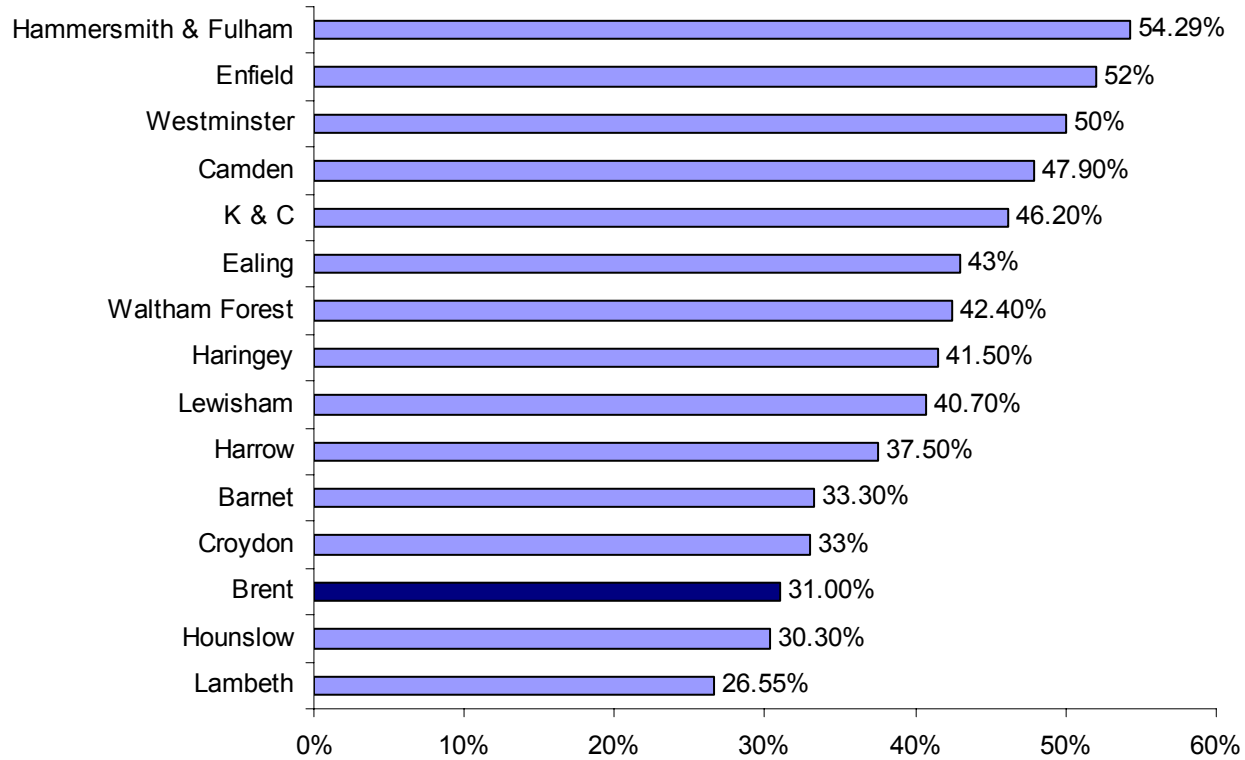
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 14%	Median 12%	Lower quartile 9%
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Performance 2001/02 19.5%	Performance 2000/01 22.5%
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BV 50 Educational qualifications (1 GCSE at A* - G) of children looked after



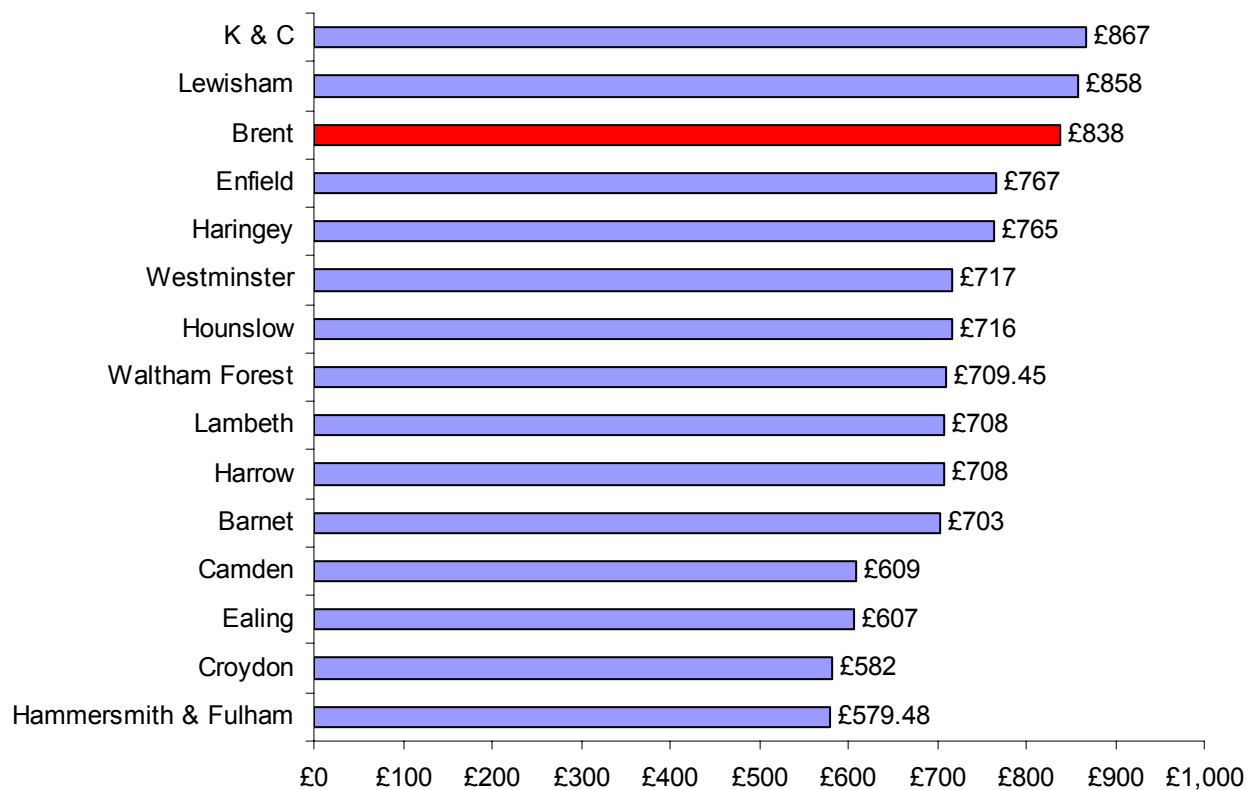
2002/03 QUARTILE SUMMARY

Upper quartile 48%	Median 40%	Lower quartile 30%
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HISTORIC DATA

Performance 2001/02 18.90%	Performance 2000/01 30.2%
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BV 51 Costs of services for children looked after



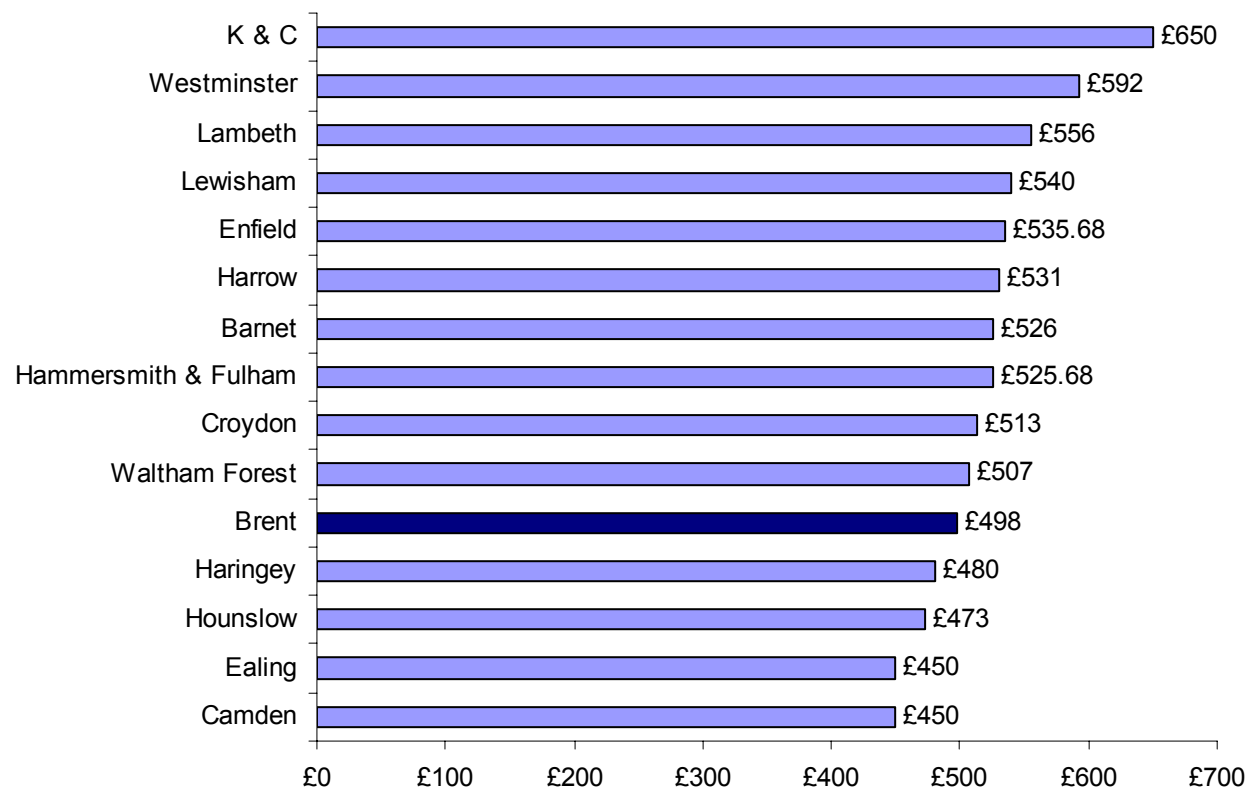
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile £765	Median £706	Lower quartile £579
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Performance 2001/02 £748.88	Performance 2000/01 £744.70
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BV 52 Cost of intensive social care for adults



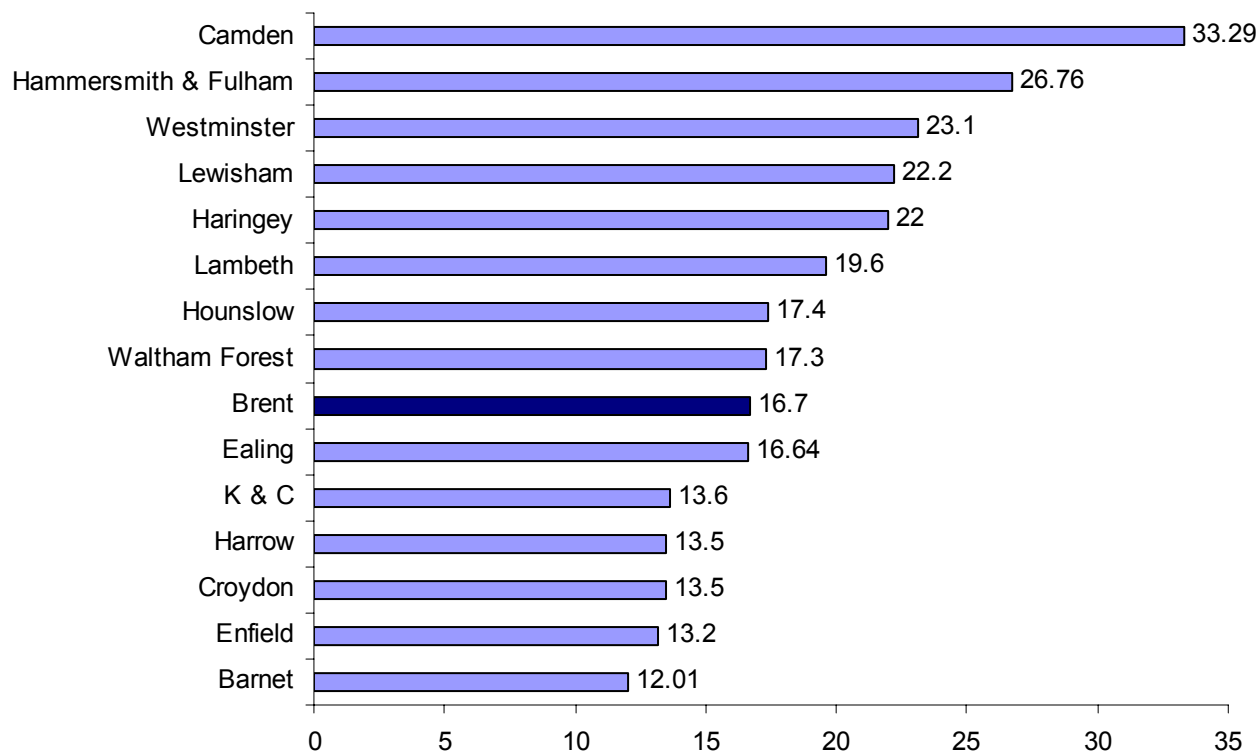
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile £541	Median £521	Lower quartile £454
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Performance 2001/02 £533	Performance 2000/01 £414.75
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BV 53 Number of households receiving intensive home care (per 1000 - 65s or over)



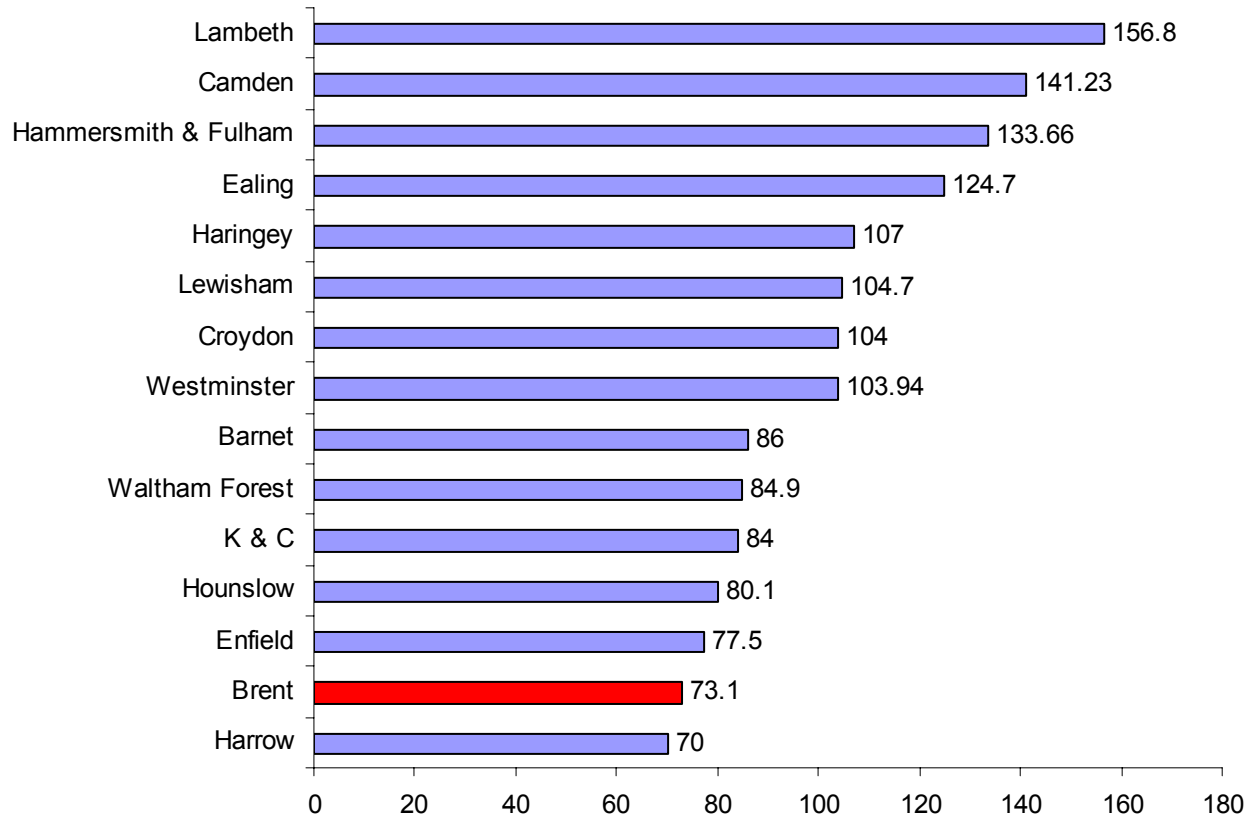
2002/03 QUARTILE SUMMARY

Upper quartile 24	Median 17	Lower quartile 13
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HISTORIC DATA

Performance 2001/02 16.28	Performance 2000/01 14.14
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BV 54 Older people aged 65 or over helped to live at home (per 1000 - 65s or over)



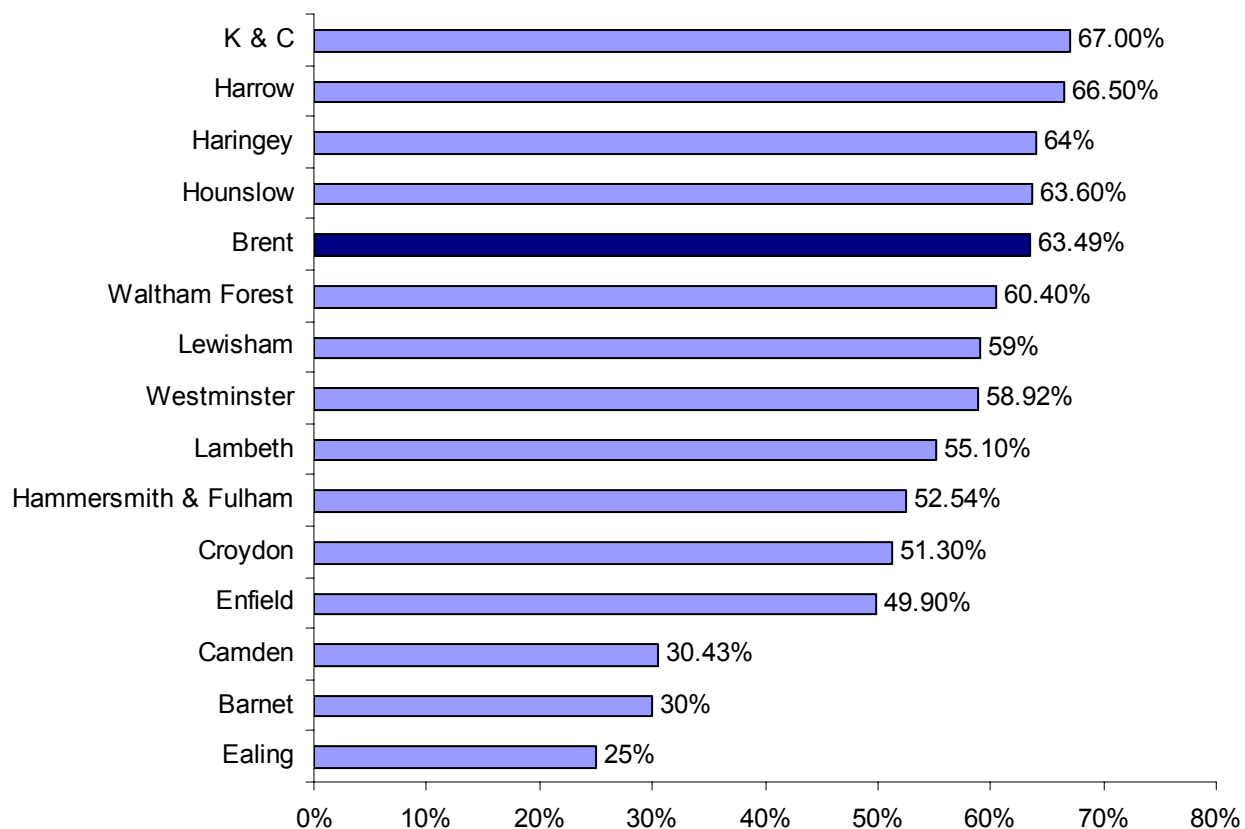
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 117	Median 102	Lower quartile 79
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Performance 2001/02 70.1	Performance 2000/01 62.4
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BV 55 Clients receiving a review as % of adult clients receiving a service



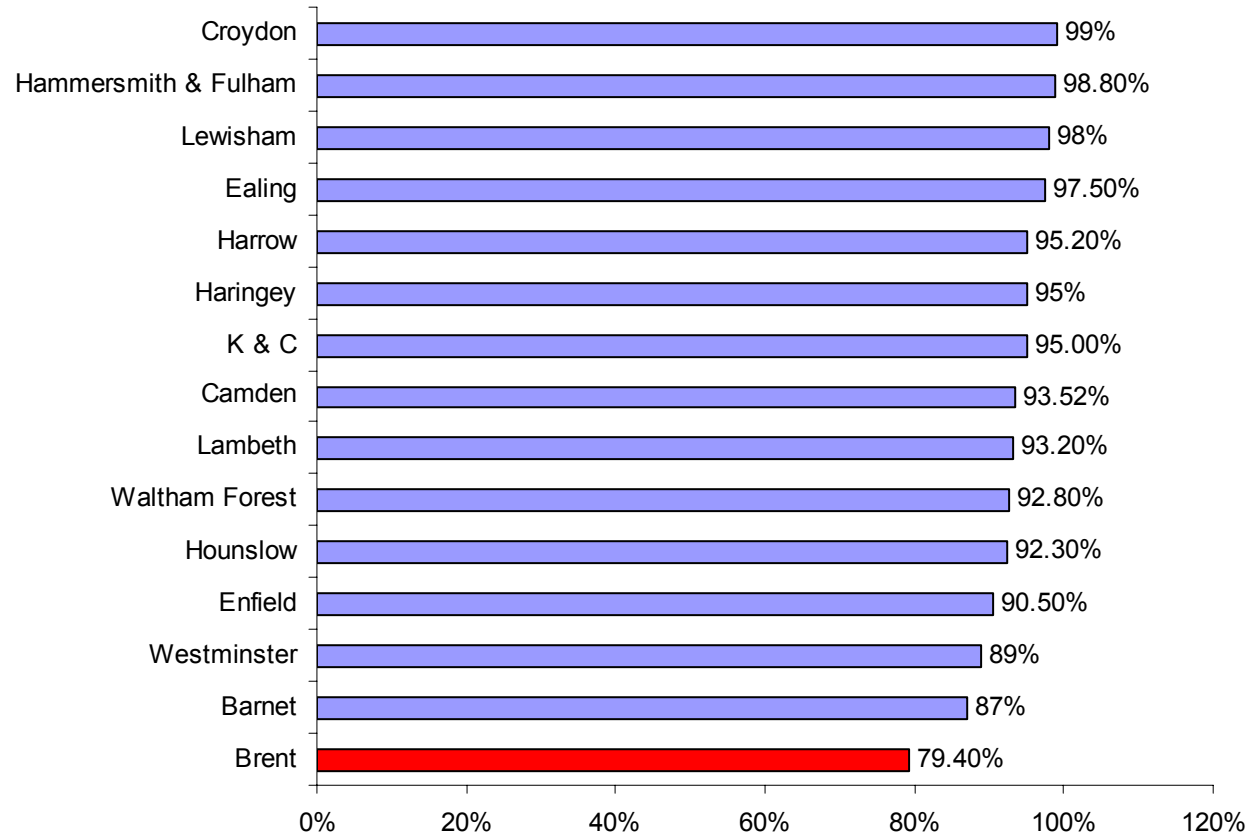
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 64%	Median 55%	Lower quartile 47%
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Performance 2001/02 76.04%	Performance 2000/01 27.24%
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BV 56 Percentage of items of equipment under £1000 delivered within 3 wks



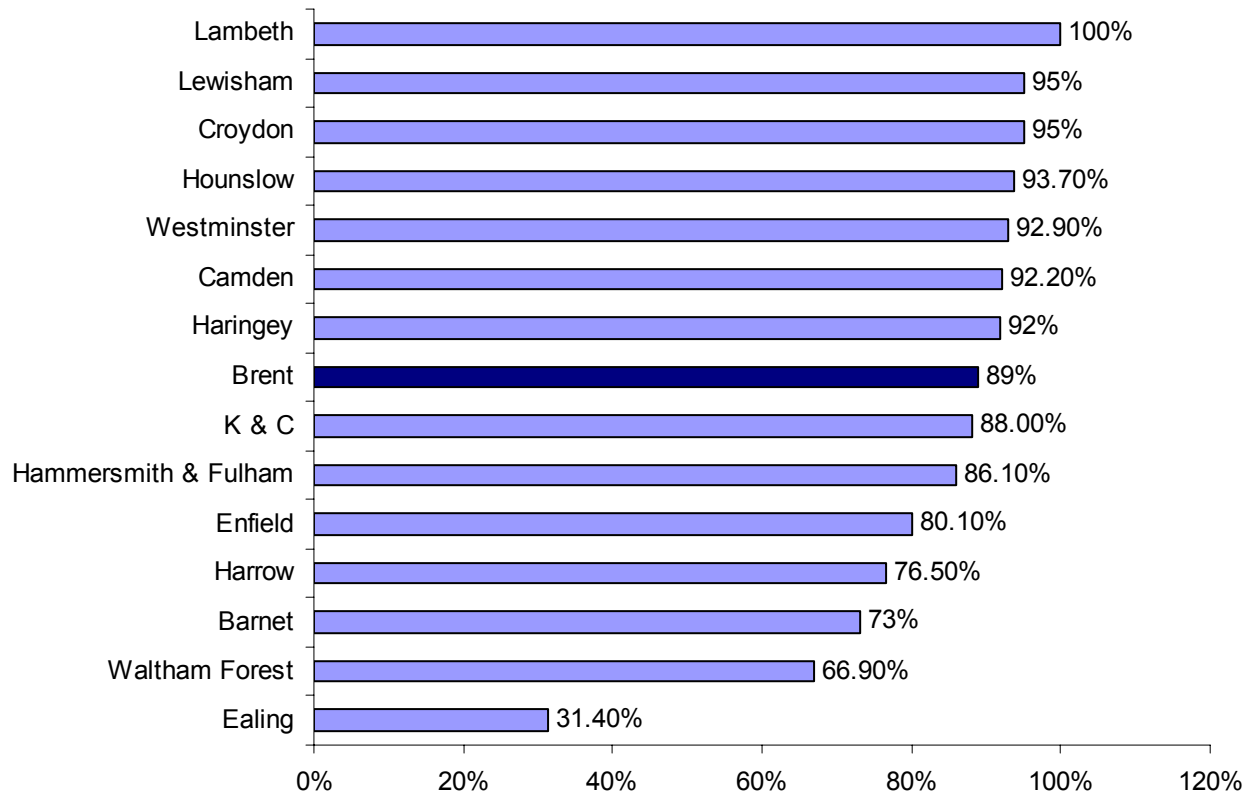
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 96%	Median 94%	Lower quartile 91%
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Performance 2001/02 79%	Performance 2000/01 73.2%
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BV 58 Percentage of people receiving a statement of needs and how they will be met



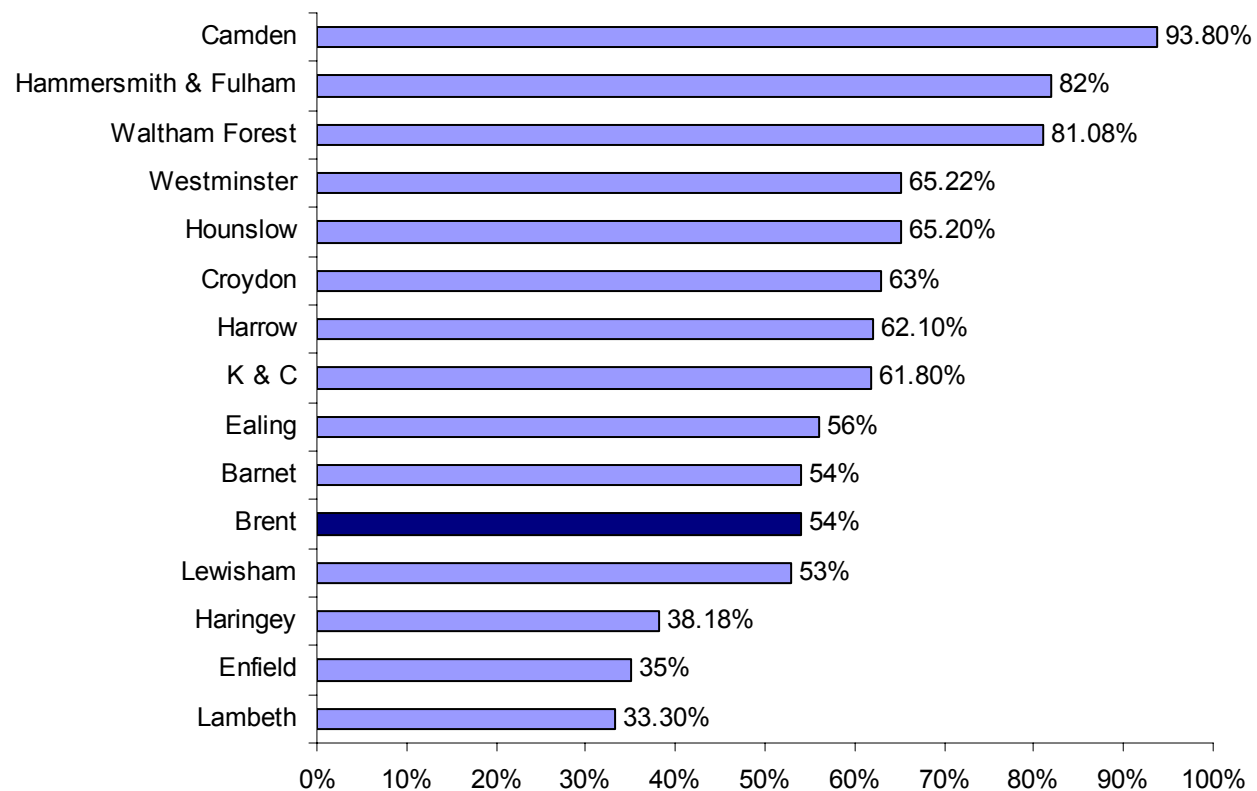
2002/03 QUARTILE SUMMARY

Upper quartile 94%	Median 91%	Lower quartile 86%
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HISTORIC DATA

Performance 2001/02 72.62%	Performance 2000/01 70.9%
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Bv 161 Percentage of care leavers in education/training/employment at the age of 19



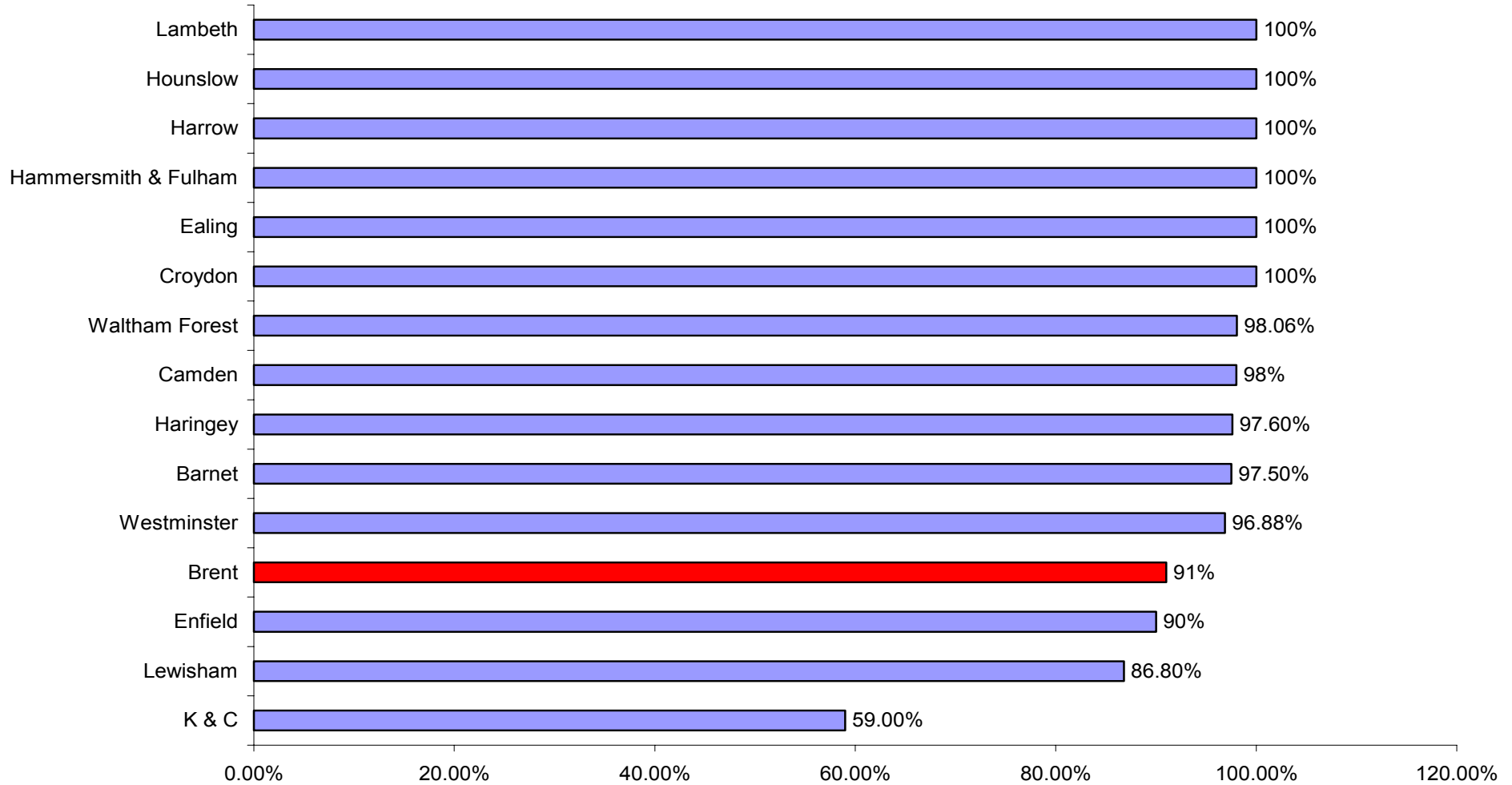
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 63%	Median 54%	Lower quartile 40%
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Performance 2001/02 31%	Performance 2000/01 New PI
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Bv 162 Percentage of child protection cases that should have been reviewed which were reviewed



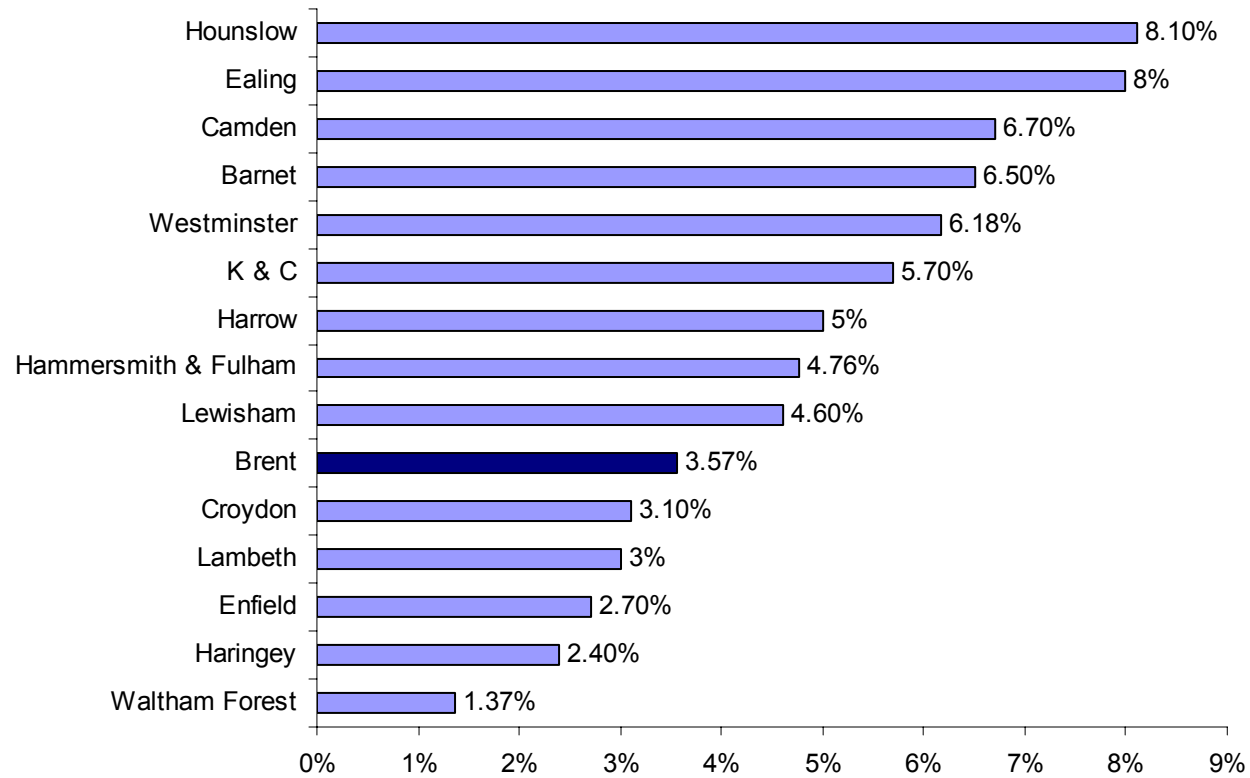
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 100%	Median 100%	Lower quartile 97%
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Performance 2001/02 89.20%	Performance 2000/01 New PI
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Bv 163 Percentage of looked after children subsequently adopted



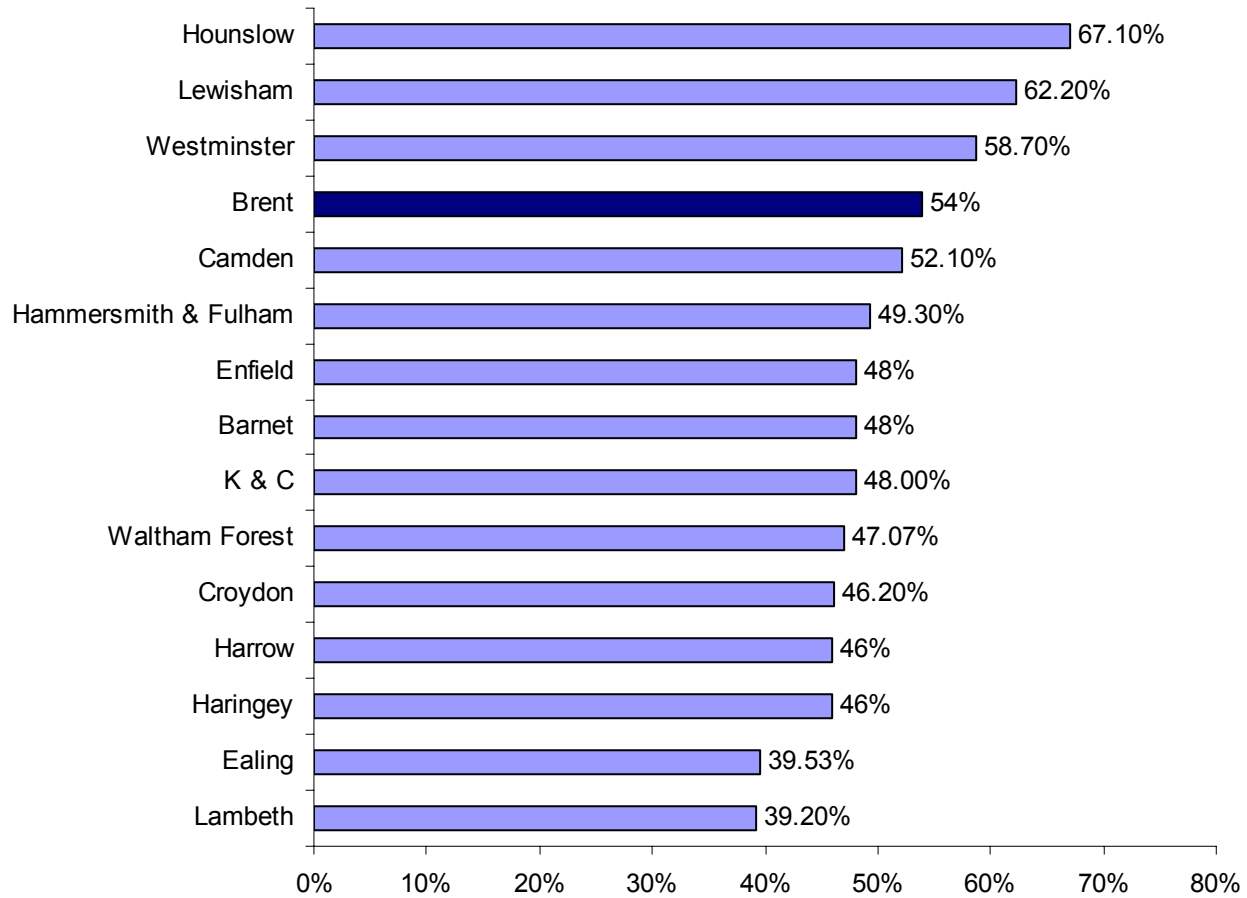
2002/03 QUARTILE SUMMARY

Upper quartile 7%	Median 5%	Lower quartile 3%
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HISTORIC DATA

Performance 2001/02 4.50%	Performance 2000/01 New PI
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BV 182 Survey: Users satisfied with help from social services



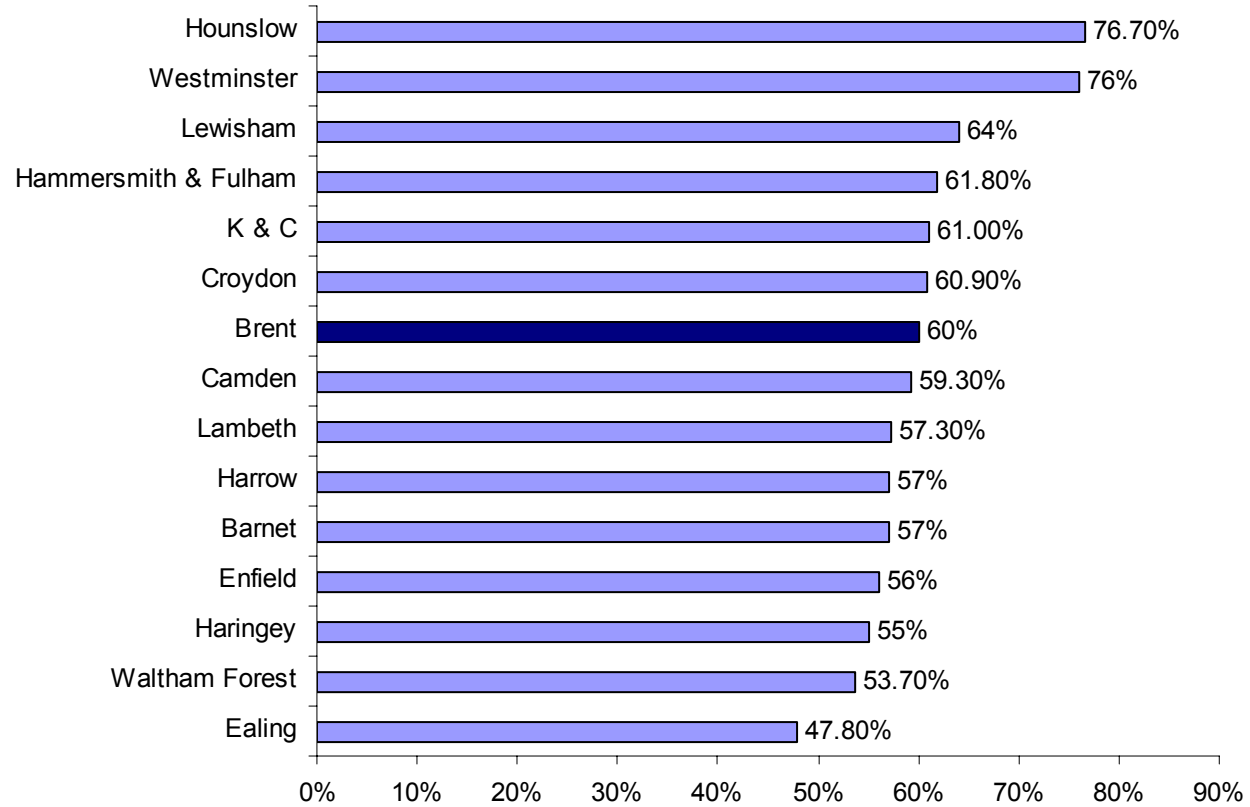
2002/03 QUARTILE SUMMARY

Upper quartile 57%	Median 52%	Lower quartile 47%
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HISTORIC DATA

Performance 2001/02 New PI	Performance 2000/01 N/A
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BV 190 Users who said that if they asked for changes to services those changes were made



2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 66%	Median 62%	Lower quartile 57%
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Performance 2001/02 New PI	Performance 2000/01 N/A
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